

TO: SWALE JOINT TRANSPORTATION BOARD

DATE: 26th March 2007

SUBJECT: WAITING RESTRICTIONS – CONSULTATION RESULTS

BY: Head of Technical Services

Classification: Unrestricted

Summary: Members to consider the results of recent consultation exercise carried out in the Queenborough location in relation to new waiting restrictions

Decision Required: **Members are asked to note the comments received and recommend that the waiting restrictions are installed in Queenborough, and the consultees are notified accordingly**

Introduction

1. One of the outcomes from the public consultation in relation to the major regeneration proposals for the area was the residents concerns regarding parking problems experienced in Queenborough. Following this consultation process, a number of sub groups were established to examine specific issues. One of these groups, the Traffic/Transport and Safety Group, have highlighted the issues and have provided a positive contribution to the development of options to introduce restrictions to improve the safety of the highway network in Queenborough.
2. An initial consultation undertaken last year showed that there was general support for the introduction of new restrictions within Queenborough, albeit with some changes to the scheme proposed. The results of this consultation are shown in Annex A. Further consultation has now taken place for the final version of the scheme taking on board comments from the original consultation. The results of this consultation are the subject of this report, and are included in Annex B.
3. The consultation material, which includes a plan of the proposals, has been included in Annex C

Discussion

4. The proposed restrictions will help in areas where parking causes problems for visibility and access. The initial consultation showed support for the introduction of the proposals, and did suggest some amendments. The scheme was refined taking on board the comments and we did receive some comments on this final version. The consultation did highlight that the some residents feel there is a need for a form of traffic calming and improving the layout of the narrow sections of the highway.

5. A letter was received during the consultation this is included in Annex D, along with the response from Swale Borough Council.

Recommendation

6. Members are asked to note the comments received and recommend that the waiting restrictions are installed in Queenborough, and the consultees are notified accordingly

Reason for Recommendation

7. The proposed restrictions will improve the safety and operation of the highway network in Queenborough

Author - Ext. Brett O'Connell 7061

Date 27th February 2007

List of background documents –

QUEENBOROUGH HIGH STREET AREA

ANNEX A

Ref No	Address	Support	Support	Support	Support	Object	Object	Object	Object	Comments
		High St	North Rd	Chalk Rd	Well Rd	High St	North Rd	Chalk Rd	Well Rd	
2	High Street North Road Chalk Road Well Road	1		1						
1	High Street North Road Chalk Road Well Road	1		1						Good idea, existing lines are parked on most evenings at top of High Street, no changes unless enforced. Suggest speed bumps
3	High Street North Road Chalk Road Well Road	1								Surgery - area across the road is narrow, lorries have problems getting round cars o/s surgery My garage is on the double yellow lines on North Road, stop there to open garage before put car in, can't be illegal to access garage
4	High Street North Road Chalk Road Well Road					1				Age concern needs parking for it's Mini bus to load and unload Where will residents park? One way system and width restrictions. Stop articulated lorries and HGV going down High Street.
5	High Street North Road Chalk Road Well Road					1	1			Am disabled, not allowed bay on main road. If no parking in Chalk Road, they will park in owner parking spaces which will make it difficult for me. It would be better to use speed ramps and ban lorries.
6	High Street North Road Chalk Road Well Road								1	Cars that park at proposed DYL will park o/s 83-91 High St, where will they park? Suggest one way HGV's make it difficult to see oncoming traffic.
7	High Street North Road Chalk Road Well Road		1							The road to rear of Woodhall Terrace needs to be clear both sides, not just the side intended
8	High Street North Road Chalk Road Well Road									Very good idea. Very bad congestion
9	High Street North Road Chalk Road Well Road	1								Both sides s/b DYL especially for emergency vehicles

QUEENBOROUGH HIGH STREET AREA

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		High St	North Rd	Chalk Rd	Well Rd	High St	North Rd	Chalk Rd	Well Rd	
10	High Street North Road Chalk Road Well Road					1	1			DYL s/b least 121 on S. side. DYL o/s surgery silly with drop kerb and bays marked. Constant kerb parking o/s 121, 123. 125 is problem with only 57 inches pavement (bollards needed) Bollards and DYL, someone important or works for council.
11	High Street North Road Chalk Road Well Road					1				Use of single line would restrict parking during surgery times but help resident overnight Especially on corner near churchyard Residents have difficulties pulling in and out due to parking on corner. This will encourage use of free car park. Additional signs required.
12	High Street North Road Chalk Road Well Road									1 DYL need to be opposite the garages where cars park, makes it difficult for owners getting in and out
13	High Street North Road Chalk Road Well Road									Age concern in Well Rd need to load and unload between 10am and 4pm. Will new restrictions allow this
14	High Street North Road Chalk Road Well Road									Will not make any difference, will be ignored the same as existing lines. Enforce existing lines first Lorries are the problem, where are residents going to park
15	High Street North Road Chalk Road Well Road									Car park nearby is last place to park. 3 cars broken into or damaged in last 5 years. Camera there waste of money. From nursery to Abbots path only one side
16	High Street North Road Chalk Road Well Road									Castle Street should be parking one side only What about o/s Railway Terrace, cars still park on double yellow lines
17	High Street North Road Chalk Road Well Road									
18	High Street North Road Chalk Road Well Road									As long as we have a traffic warden to enforce the restrictions Same comment as above

QUEENBOROUGH HIGH STREET AREA

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		High St	North Rd	Chalk Rd	Well Rd	High St	North Rd	Chalk Rd	Well Rd		
19	High Street	1									is your aim to clear road so no-one slows down to take turns to go through gap? When this is achieved will you put humps in to slow cars down.
	North Road		1								Where are the car parks going to be? Or are you going to restrict car ownership or produce sky hooks
	Chalk Road							1			one side maybe. Never known road to be blocked by cars
	Well Road										1 Again one side only, both sides pointless
20	High Street										
	North Road						1				If yellow line installed I will require Crossover or DB which could cause restrictions. Am Blue badge holder and need park o/s property no 20. Traffic problems mainly caused by Transporter lorries, if they were banned it would reduce congestion. Current parking slows down traffic and reduced risk of speeding vehicles.
	Chalk Road										
	Well Road										
21	High Street	1									
	North Road		1								
	Chalk Road							1			
	Well Road								1		
22	High Street	1									
	North Road		1								
	Chalk Road							1			
	Well Road								1		
23	High Street	1									very good
	North Road										
	Chalk Road										
	Well Road										
24	High Street	1									Would in theory support DYL proposed but can see problems from parked cars moving to non restricted areas & blocking SHA garages & causing congestion at Church Hall. Restrictions in place at Library are often ignored. If new restrictions not enforced, then waste of time.
	North Road						1				
	Chalk Road							1			
	Well Road								1		
25	High Street	1									Too narrow for vehicles to be parked, but where are the residents going to park? Will part of South St and Creek Side be made available?
	North Road		1								
	Chalk Road							1			Vehicles must be clear at the corner of Chalk Road & North Road to allow a view for exit and entry. At the moment corner is blind
	Well Road								1		
26	High Street	1									
	North Road		1								
	Chalk Road							1			
	Well Road								1		

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		High St	North Rd	Chalk Rd	Well Rd	High St	North Rd	Chalk Rd	Well Rd						
27	High Street North Road Chalk Road Well Road	1													Live opp Church and have one car damaged, and seen and heard many near misses due to parking on both sides of the road.
28	High Street North Road Chalk Road Well Road	1	1	1											
29	High Street North Road Chalk Road Well Road					1				1					My opinion the proposed D.L.s are on the wrong side. Where will the cars go? The problem is the lorries speeding down the road. Stop the lorries problem solved. Most cars are parked off the road. Only halfway along with single line will force parking towards Church Hall and o/s my house.
30	High Street North Road Chalk Road Well Road					1									Town councillors who support this should support the residents not work against them. Put a restriction on large and heavy lorries using High St. except for access
31	High Street North Road Chalk Road Well Road					1									Proposal will cause serious problems for the residents on the north and south side. Residents who are elderly and disabled.
32	High Street North Road Chalk Road Well Road					1		1							Good idea in theory, but where are we supposed to park, as it is I have to use car park which is ok at the moment, although a lot of commuters park there. The car park isn't big enough to take the rest of the those who can't park in their roads. as above as above 1 as above
33	High Street North Road Chalk Road Well Road					1		1							It would be easier to make lorries go via North Road to get to the creek and MIT etc. or move Doctors to Community Hall where there is parking space. It's the doctors causing the problems. Lines o/s will push us who live close by up around Q/Boro.

QUEENBOROUGH HIGH STREET AREA

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Ref No	Address	Support	Support	Support	Support	Object	Object	Object	Object	Object	Object	Comments
		High St	North Rd	Chalk Rd	Well Rd	High St	North Rd	Chalk Rd	Well Rd			
40	High Street					1						Three page letters attached to card, far too much to write here.
	North Road						1					
	Chalk Road			1								
	Well Road								1			
41	High Street											As long as Age Concern are still able to drop off and pick up.
	North Road											
	Chalk Road											
	Well Road				1							
	total	21	21	23	22	15	10	4	6			

	support	object
High St	21	15
North Rd	21	10
Chalk Rd	23	4
Well Rd	22	6

Queenborough High Street Area – Proposed Waiting restrictions

ANNEX B

Resident Ref No.	Comment/Objection	Response
1	<p>Pleased about this. Have cars parked o/s property from Woodhall Terrace. Fed up with cars and lorries having to go on the footway past my house. Hope this goes ahead sooner the better.</p>	<p>The proposals will allow better vehicle movements.</p>
2	<p>I park my car outside my property in Well Road. On few occasions I have had to park in the Library car park, like a few other residents in my block but the car has been vandalised. This is an on going problem. By putting yellow lines outside our building would be a real worry for this reason. I would even buy a parking permit to avoid this and so would others in the block</p>	<p>Cars being vandalised is a Police issue. There are no current Plans to introduce permit parking.</p>
9	<p>I agree with your plan but I am disabled and cutting-parking restrictions will only make North Road more hazardous as people will park from the High St into North Road. What really needs doing is having sleeping policemen all way along North Road; also ban lorries from North Road. This is what most people would like and there would no further problems.</p>	<p>K.C.C are the Highway Authority. They introduce traffic calming There are no current plans to introduce a weight restriction in this area.</p>
10	<p>Firstly there does not appear to be any revision to initial proposal, therefore comments not taken on board. Cannot see need for single yellow lines in North Road when a continuous double yellow lines on the south side of North Road would do. I do not know of any resident parking problems. Only problems I see are speeding traffic and HGV traffic. Traffic calming, speed or width restriction would do a better job. As it is the parked vehicles on North Road act as a traffic calming measure. Therefore I vehemently oppose these parking restrictions.</p>	<p>Comments have been noted and where feasible included within the amended plan. The proposals will allow better vehicle movements. Residents have highlighted parking problems. K.C.C are the Highway Authority and they introduce traffic calming and speed restrictions.</p>

3	<p>The problem is not with parking, it is the heavy traffic. The car transporters that do not obey the speed restrictions.</p>	<p>K.C.C are the Highway Authority that introduce traffic calming schemes.</p>
4	<p>We have difficulty parking outside property and accessing our drive due to people blocking these areas. So we have to park near War Memorial or not move car out of drive. We are concerned if double yellow lines were placed there the problem will increase. What is the possibility of residents parking? Our concerns relate to the patrons of the pub and other visitors to the area.</p>	<p>The double yellow lines should deter vehicles from blocking driveways. There are no current plans to introduce residents parking.</p>
5	<p>The extension of double yellow lines could be successful if it is enforced; the present double yellow lines are not. It also needs to be extended to the whole of High Street and South Street areas and possible residents only parking in the area of public houses. South Street and creek have real problems with footway parking. Enforcement of parking in these areas appears to be extinct.</p>	<p>All new parking restrictions will be enforced at regular intervals, although, attendants cannot be there all the time. There are no current plans to introduce residents parking.</p>
6	<p>My main concern regarding the new proposed, no parking in the High Street. Where are the residents meant to park, they need somewhere. Why not make the High street one-way also North Road going down the High Street and out of North Road on to Railway Terrace or opposite direction.</p>	<p>Restrictions are proposed where there are current problems with visibility and vehicle movements. There are no current plans to make the High Street one-way.</p>
8	<p>Suggest widening the High St between 91-183 to get rid of bottleneck there is a very wide pavement there. No parking by War Memorial outside the church will cause problems at weddings and funerals.</p>	<p>K.C.C are the Highway Authority that introduces highway alterations. The effect of restrictions outside the church will be minor and intermittent.</p>
11	<p>I did write and enclose photo with first proposal. Our problem will increase with the new proposals. Our property is a very old building; problems with parking on the footway will not be helped at all. Constant parking so near to property, especially heavy vans is causing the cellar walls at the front to push in. This narrow part of the High Street needs bollards to stop this constant nuisance, which is affecting the quality of our life.</p>	<p>K.C.C are the Highway Authority that addresses parking on footways.</p>
13	<p>Parking outside my property is hit and miss. If double yellow lines were introduced we would never be able to park. I suggest parking permits or one-way system. Main problem is people using Rose Pub and leaving their cars by the war memorial and outside our houses. The other problem area is people going to the church and leaving their cars anywhere</p>	<p>Parking within any High Street area is a premium. No one is guaranteed a parking space. There are no current plans to introduce permit parking or one-way system.</p>
14	<p>Single yellow lines outside doctors does not help because other local residents park there, when they cannot park in High Street. You have not offered alternative parking for residents in the High Street yet you are taking away parking places. Further along High Street. Opposite The Rose Pub have double yellow lines again</p>	<p>Reply letter sent by Ian Lewis.</p>

	<p>outside residents homes and in front War Memorial. The Church could be demolished as no one will be able to park. Double yellow lines opposite The Rose and Crown in conjunction with double yellow lines in front war memorial you are encouraging part of High Street to become race track. Changes made to 133-139 High Street have made matters worse because of knock on effect. Comments about local councillor living in area and closing local shop. Requesting reply to this letter and dates for coming in to see other letters under Freedom of Information Act. Copy of letter given to Ian Lewis.</p>	
15	<p>Not just the parking problem to be resolved, there has got to be some speed reduction measures installed. Our front door is one step from the main road, many occasions our 5yr old has had to jump back in fear of the maniacs who hurtle through.</p> <p>Double yellow lines should be extended by another property either side of Chalk Road turning left on the North Road and the same from Well Road turning right in North Road. The existing yellow lines make it difficult with those travelling from either end to see clearly other vehicles and prevent vehicles mounting the footway endangering pedestrians.</p>	<p>K.C.C are the Highway Authority that introduces traffic calming schemes.</p>
7		<p>If the proposed is implemented then the layout of the scheme will be monitored and adjusted if needed.</p>
16	<p>Support the proposed restrictions. Could the double yellow lines be extended just across my access at the junction of Well Road and Castle Street in accordance with the enclosed letter and attached plan? Access to our property is imperative at all times, son is severely disabled and wheelchair bound, I am also registered disabled and we both require ambulance access periodically</p>	<p>If the proposed is implemented then the layout of the scheme will be monitored and adjusted if needed.</p>
12	<p>No specific observations</p>	
17	<p>Really do not see how theses plans are set to benefit the residents. Main problems are due to lorries coming past at all hours at speed. I disagree completely against these proposals.</p>	<p>K.C.C are the Highway Authority that introduces traffic calming schemes. There are no current plans to introduce a weight restriction in this area.</p>
18	<p>The doctor surgery patients cause the problems not the residents. The single yellow line proposed outside the surgery should improve things, but the area will need to be enforced. The ultimate achievement would be to get rid off the surgery and combine it with the doctor's new building in Sheerness.</p>	<p>All new parking restrictions will be enforced at regular intervals, although, attendants cannot be there all the time.</p>

ANNEX C

To the Resident/Occupier
Queenborough Area

Please ask for: Mr Brett O'Connell
Direct Line: 01795 417061
Fax: 01795 417477
E-mail: brettoconnell@swale.gov.uk
Our Ref:
Date: February 2007

Dear Resident

Proposed Parking Restrictions in Queenborough

As you are probably aware we are planning on introducing various parking restrictions within the Queenborough area. During a consultation in relation to the major regeneration proposals for the area, residents highlighted parking problems experienced within Queenborough.

A proposal was submitted to the residents and comments were received in regards to the layout. Following on from the last consultation, we have taken on board your comments and revised the proposals.

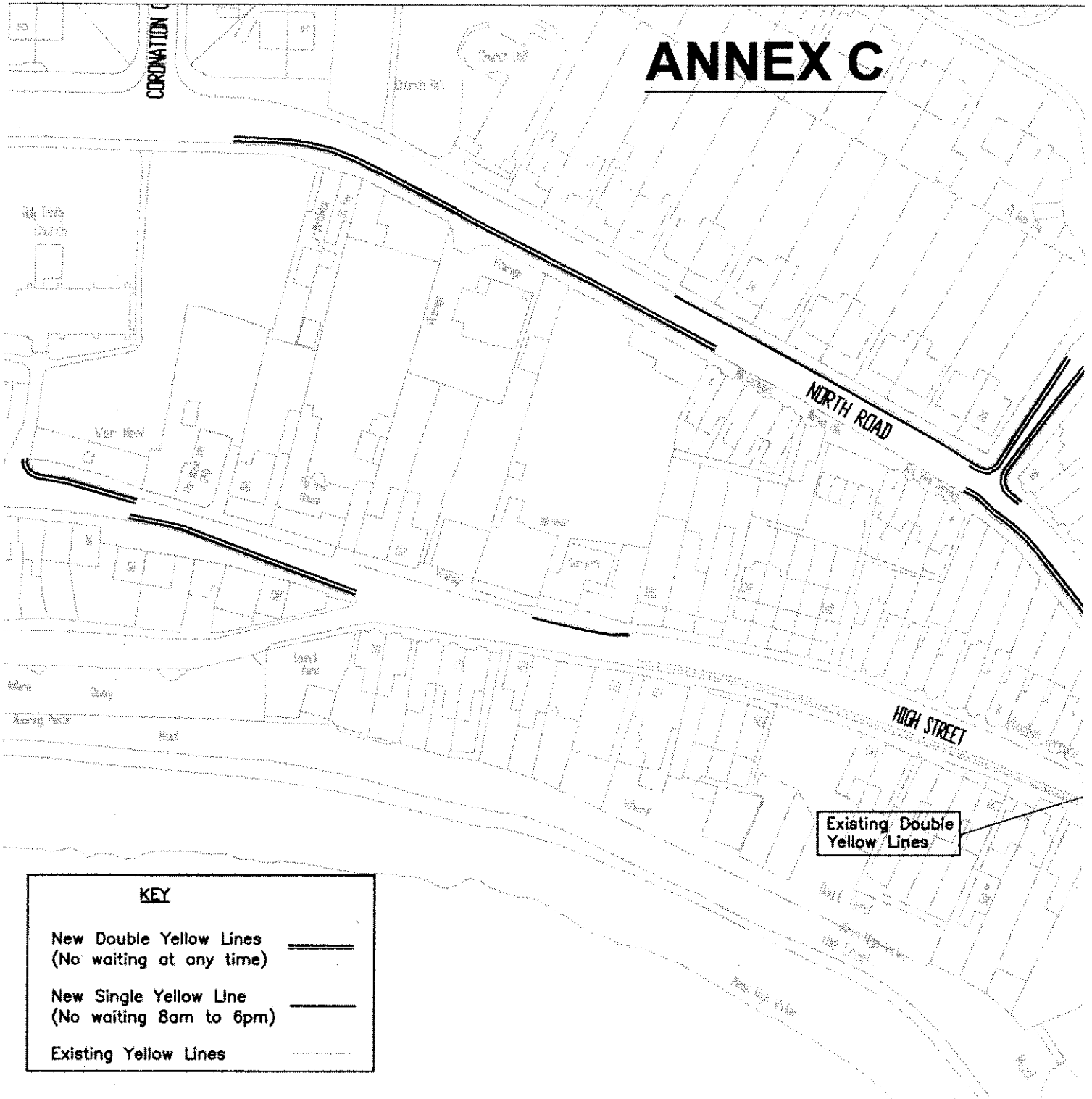
A plan of the proposed restrictions is on the reverse of this letter.

If you have any comments on the proposed restrictions then please fill out the form and return in the envelope provided no later than **Tuesday 27th February 2007**.

Yours sincerely

Brett O'Connell
Assistant Engineer
Swale Borough Council

ANNEX C



ANNEX D

Brett O'Connell Assistant Engineer
Technical Services
Swale Borough Council
Swale House
East Street, Sittingbourne,
Kent ME10 3HT

16th February 2007

Dear Mr Brett

Proposed Parking Restrictions in Queenborough

I am in receipt of your Circular dated February 2007 in respect of the above proposed parking restrictions in Queenborough and it is blatantly obvious that your Council/Department have not taken the trouble to really look into the problem that your proposals are going to create for the residents of Queenborough High Street. I would like to know if anybody from your Department has in fact taken the time and effort to come out to the High Street in Queenborough during the Surgery Hours at Mill House, High Street, Queenborough and after 6.00pm parking availability for local residents. If they have then they should be fully aware of the enormous problems that exist for local residents in Queenborough High Street during surgery hours and after 6.00pm in trying to find a place to park their vehicle. Once a local resident actually finds a parking space in this area, we do not dare let go of it for fear of not being able to park again. Today has been a prime example of the fact that I have had to drive around four times in order to wait and find a parking space along the High Street. This further driving around only impounds on local residents safety and the environmental pollution increase. Trying to find a parking space along this part of Queenborough High Street is exactly like waiting for parking spaces to become available on a Saturday at Wincheap Park & Ride! A nightmare.

Your initial proposals showed double yellow lines across the doctor's surgery parking area, which have now been downgraded to a single yellow line. This does not help local residents by the downgrading because local residents do not in fact park on that bit of road because other local residents use the doctor's surgery (out of surgery hours) to park their cars because they cannot find a parking space at the side of the road in the High Street. Therefore if anyone parks across the doctor's surgery entrance then those local residents already parked there would not be able to get out. The parking problem arises when **DOCTORS' PATIENTS** park their cars in front of this area and it now appears that Swale Borough Council are penalising local residents in the High Street for the wrongdoings of people who do not even live in the High Street. Your Council have not offered **ANY ALTERNATIVE PARKING AREAS** for local residents in the High Street **YET YOU ARE TAKING AWAY PARKING PLACES FROM US**. As a local resident I would like to know where are our council tax payments going to if your Council are not improving the local area for us?

Further along the High Street and opposite The Rose Pub your Council have left in place **DOUBLE YELLOW LINES** again outside local residents homes and also in front of a very cherished War Memorial that commemorates local residents lost soldiers. This implies to me as a local resident that our local church is going to be demolished as no-one will be able to park their cars for Sunday Services, Funerals, Weddings, Baptisms and Visiting because there will be nowhere to park. Queenborough Church attracts worshippers from all over the Island and due to the disgraceful public transport service on a Sunday, those people are forced to use their vehicles to attend Church. I am sure that there are some Human Rights Elements within the placing of double yellow lines put in front of a House of God!

With regard to the double yellow lines opposite The Rose Crown, in conjunction with the double yellow lines in front of the war memorial, your Council are blatantly encouraging this part of the High Street to be used as a 'race track' as when there are only a few vehicles parked along this stretch of road, other vehicles are driven at high speed because they have a clear view of the road from the absence of obstructing vehicles. I myself have been a victim of broken wing mirrors due to the excessive speed that vehicles travel at when there is a clear road along the High Street.

ANNEX D

Contained in my 1st set of observations, I brought to your attention the fact that there are four town houses in the High Street that have under-house parking areas incorporated when they were built and there have been times when residents cannot get their cars out due to vehicles being parked across their entrances. To me it seemed **VERY SENSIBLE** that double yellow lines be placed along that stretch of road and the existing double yellow lines from 133 High Street until just after 139 High Street be removed and placed directly opposite to assist those residents. **AGAIN** you have totally ignored that aspect which would help local residents out with their parking problems. **INSTEAD** you have only in fact made matters worse for those local residents because now there are more restrictions further up the High Street for local residents, those local residents in that area will be looking to park their cars further down the High Street which will impact upon the doctor's surgery area, which in turn will impact upon local residents in that area, which in turn will impact on those local residents who have under-house parking facilities. **Great Job SBC! (not). I personally can see future altercations due to frayed tempers about parking spaces.**

Your Council's proposals appear to me, as a very concerned local resident, to be extremely inconsiderate towards the local residents needs and in favouritism of those residents who live further up the High Street nearer to the sea front. I would mention that there is a Borough/Town Councillor living in that part of the High Street but I am sure that would not influence your Council's decision at all to do nothing in that part of the High Street. As previously stated there are parking issues at the end of the High Street too but it is blatantly clear that your Council are not bothered with road accidents from vehicles parked in the middle of the road with their engines left running whilst drivers enter the local shop. A possible solution would be to **SHUT** the **LOCAL SHOP** and then cars would not stop in the middle of the road with engines running and unattended.

As I have already stated in this letter my great objections to your proposals and the blatant blanking of the problems your Council are causing local residents, it is a great shame that local residents and local businesses pay taxes to your Council only to have that money spent on hampering their way of life and causing us local residents more grief and stress with your ill-thought out proposals.

I look forward to your response to the issues contained in this letter as well as my first letter of objection, but I do feel that your Council only give us local residents 'lip service' on issues that your Council have already rubber stamped.

I would be most interested in viewing the Letters/Proposals in respect of these parking restrictions under the legal right contained within the Freedom of Information Act. Therefore please forward to me dates that I will be able to attend at your Council Offices for viewing.

Yours faithfully

Cc: SBC Council Leader

ANNEX D

Swale House, East Street,
Sittingbourne, Kent ME10 3HT
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Please ask for: Ian Lewis
Direct Line: 01795 417059
Fax: 01795 417477
E-mail: ianlewis@swale.gov.uk
Our Ref: IL/H4.1
Your Ref:
Date: 27 February 2007

Dear ,

Queenborough Parking Restrictions

Thank you for your letter of the 16th February 2007 regarding the above.

In areas constructed towards the end of the 19th century there is a general issue with parking provision. This is simply due to the fact that the demands of the 21st century could not have been foreseen, particularly when you consider the impact of the motor car. In these areas it is very difficult to accommodate the needs of residents, particularly if they have more than one car per property. This creates the situation where demand for parking vastly outweighs the space available.

Against this, we must also provide a safe highway for use by motorists. In the case of Queenborough High Street, this has meant that restrictions have had to be placed to give a safe route for all road users. If parking were left uncontrolled then this would result in vehicles parking in inappropriate places which would prevent access, particularly so for emergency vehicles.

The restrictions outside the doctors surgery have been downgraded to a single yellow line to allow residents to park in the evening and at weekends. This change to the original proposals was as a result of the initial consultation.

In the Rose and Crown Pub/War Memorial area the restrictions on the south side have been placed to reinforce that parking should not take place there; currently this area is not used because of the reduced width of the road so has no detrimental effect on parking space available.

Cont'd



ANNEX D

The yellow lines at the war memorial have been placed to form a gap, particularly in the evening and overnight. This is because currently vehicles park along the northern side in such a way that does not allow drivers to assess if it is safe to proceed eastbound before committing themselves to a single traffic lane. This gap will allow drivers to check that it is safe to proceed before doing so.

Placing double yellow lines across the driveways of the town houses would not create a useable parking space on the opposite side of the road. Our observations from visiting the area in the evening are that residents and visitors to these properties do use the space across the driveways for parking, which is a good use of the space available.

The results from the initial consultation regarding the restrictions were positive. Taking on board the comments we have had back, we have amended the scheme accordingly. The area around your home does have a very high demand for parking, and it must be accepted that it will not be possible to find a space nearby and that on occasion you may need to park further away from your home than you may wish. From our evening visits we have observed that there is usually space in the High Street heading towards the sea and that the car park at the end of the High Street is very lightly used.

This process has been taken forward through a number of meetings of the Traffic and Transport/Safety committee, which you have been involved with but have not attended for some time. Your point about favouring different parts of the High Street is unfounded; there are simply fewer issues in relation to parking at the western end of the High Street.

With regard to your request to view responses, can I ask that you contact Brett O'Connell directly to arrange an appointment. He is now leading this particular project and can be contacted on 01795 417061.

Yours sincerely



Ian Lewis
Principal Engineer

CC Cllr Andrew Bowles
Austin Clays